

Timaru Medical Centre Update

Timaru Medical Centre

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The New Facility

One month in and we have survived!

All has gone well following a few technical glitches, but the staff and patients alike are enjoying our new clean, fresh and bright surroundings.

The new practice set up offers better flexibility of cover, with a focus on offer-

ing the soonest possible appointment available. We want you to see your regular GP & Nurse Team for continuity, however if you need to be seen more urgently you may see another of the GPs or Practice Nurses.

We have had a number of comments about the ability

to find the practice. The best way to access the practice is to drive around the back to park and then enter from that side, additional signage is being sorted for the front of the building so that it is clearer to show you where you can enter.

These issues will be sorted as they come along.

The positioning of the disability parking has also been noted as an issue. We are currently working with the landlord and other tenants for a solution.

We thank you very much for your patience through this transition. Please do not hesitate to provide feedback if you think that there is something that we could be doing differently, even just to tell us what we are doing great!



Farewell Dr Smith

We are sad to advise you that Dr Ian Smith will be leaving Timaru Medical Centre on the 31st August. Ian has been associated with Hassall Street Surgery for around a year. We know that he has a loyal following and many will be disappointed at his departure.

Until a new GP is in place the Patients that would normally see Dr Smith will be seen by the other GPs in the practice.

We wish Dr Smith all the best for the future and hope we will be able to twist his arm to come and locum for us in the future.

BRIEF

- Dr McGeachie will be away for 3 weeks commencing 28th August, Dr Brad Satchwell will be the locum through this time.
- Timaru Medical Centre has a defibrillator .
- Leigh Lawless from Discover Therapy is now based in Timaru Medical Centre. We welcome Leigh and her clients to our facility.

Patient Portal

Timaru Medical Centre will be introducing a Patient Portal. This will allow you to book, cancel and change your own appointments with Doctors and Nurses; request repeat prescriptions and see your own lab results.

To do this, the patients wishing

to use the portal need an email address to enrol. You can then access the system via the internet. The portal is username and password protected, ensuring the privacy of the flow of information. In preparation for this, if you would like to access the patient portal, please make sure the practice has your email address.

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